

The Assurance Pharmaceutical Care System™ Training Program is a web-based introduction to pharmaceutical care practice, which is the basis for documentation in the Assurance Pharmaceutical Care System™. This program teaches the aspects of the practice as well as the system for rapid implementation and launch of your medication therapy management service.

THE TRAINING PROGRAM CONSISTS OF FIVE COURSES:

- 1** An Overview of Pharmaceutical Care Practice *Lays a foundation for the pharmaceutical care practice that the Assurance Pharmaceutical Care System™ was designed to support*
- 2** Performing a Patient-Centered Assessment *Teaches how to apply the pharmacotherapy work-up—the rational thought process used by pharmacists to ensure their patients’ therapy is effective and safe—in a patient-centered practice*
- 3** Drug Therapy Problems: The Heart and Soul of Pharmaceutical Care *Defines drug therapy problems and its components and introduces documentation of drug therapy problems in the Assurance Pharmaceutical Care System™*
- 4** Constructing a Care Plan to Ensure Safe and Effective Drug Therapy *Guides practitioners through the process for creating and documenting care plans, which includes establishing goals of therapy and solving drug therapy problems*
- 5** Completing Follow-up Evaluations and Evaluating the Impact of the Practice *Discusses the importance of completing follow-up evaluations in order to determine actual outcomes that have occurred in patients as result of recommendations made by practitioners. The results of the outcomes documented in the Assurance Pharmaceutical Care System™ are presented as data that is used to evaluate the impact of a practice.*

WEEKLY STRUCTURE

The web-based training is structured to allow practitioners to complete one course per week, although practitioners may work ahead and complete courses more rapidly if desired. In addition to reviewing online materials for each course, practitioners will be asked to care for a total of six unique patients, complete two follow-up encounters, and document each of these encounters in the Assurance Pharmaceutical Care System™. Practitioners will also receive feedback and tips on the documentation completed. Practitioners can expect to spend approximately three hours to complete each course, and this includes caring for patients and documenting the encounters.

SOFTWARE WEBINARS

Regularly scheduled one-hour webinars will be delivered by our in-house experts in practice implementation and development. These demos will detail the operation, functionality, features and use of the Assurance Pharmaceutical Care System™. Webinar topics will coincide with and reinforce online course content.